

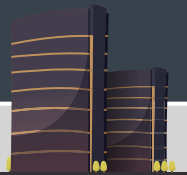


NATIONAL SECURITY SURVEY 2020



**490
RETAILERS**

were surveyed across 26 counties
in relation to security in their stores



70% URBAN



30% RURAL



**81%
CONVENIENCE
STORE OWNERS**



**3%
NEWSAGENTS**



**16%
SUPERMARKET
OWNERS**

KEY FINDINGS

71%

were extremely concerned or concerned about security in their stores.

Of the behaviours that concerned them shoplifting and aggressive, threatening and violent behaviour ranked highest.



AGGRESSIVE, THREATENING, OR VIOLENT BEHAVIOUR.

80%

of those surveyed said they themselves or a staff member has been subjected to aggressive, threatening or violent behaviour in the last 3 months.

45%

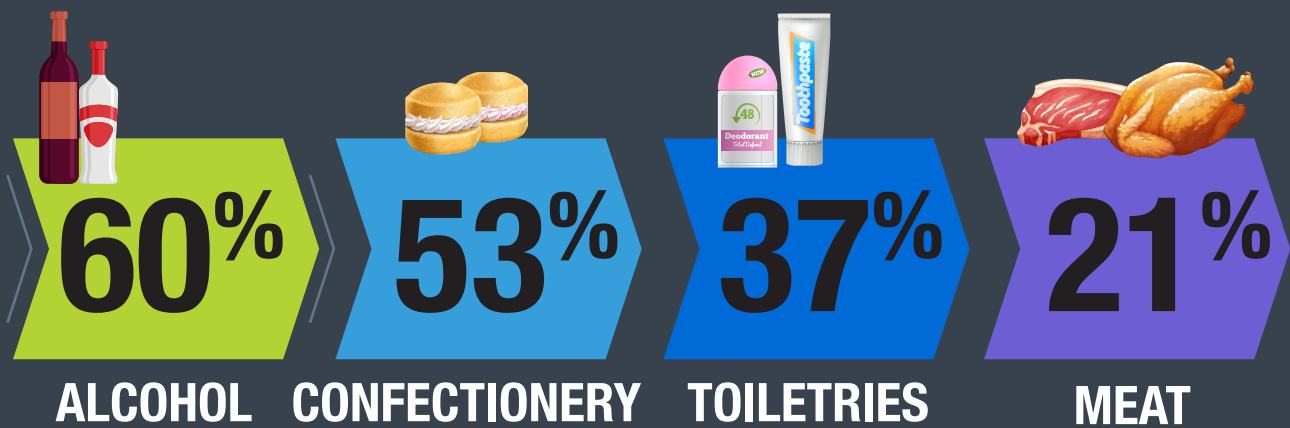
of those surveyed or their staff have had to deal with aggressive, threatening or violent behaviour in the last week.

SHOPLIFTING



Shoplifters favoured Alcohol, Confectionery, Toiletries and Meat as their preferred items to steal from those surveyed.

Those surveyed cited the following as shoplifters favourites to steal from their store.



VERBAL ABUSE

58%

of those surveyed or their staff are subjected to verbal abuse on a weekly basis with as many as 23% enduring it on a daily basis in their stores.

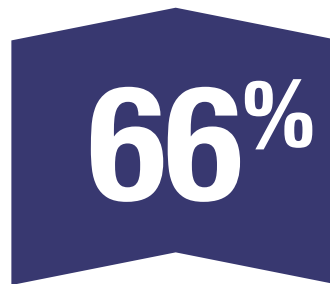


WHO ARE THESE OFFENDERS?

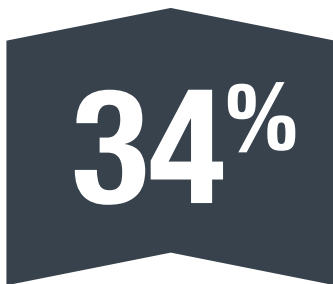
90% of those surveyed suggested that the people carrying out these unlawful acts were 'repeat offenders'. 66% of those surveyed stated incidences are without weapons however, 22% cited knives and 5% cited needles as the weapons of choice for those who have produced weapons in such instances in their stores.



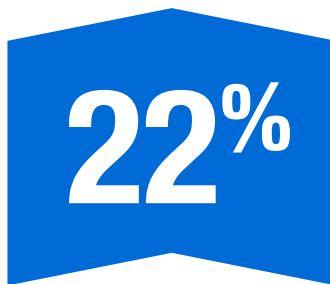
Repeat Offenders



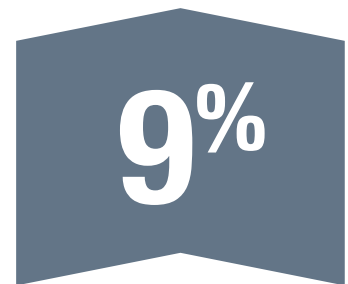
Incidences without weapons



Incidences involve weapons



Knives are the most popular weapon cited



Needles, Hammers or Guns cited as a weapons

WHAT TRIGGERS THEM?

Retailers attributed the following triggers to violence from these individuals in their stores.



62% CONFRONTING SHOPLIFTERS



55% REFUSING TO SERVE



22% ENFORCING AGE RESTRICTIONS

AN GARDA SÍOCHÁNA & THE JUSTICE SYSTEM



88%

of retailers surveyed stated the legislation and its enforcement in the retail sector is insufficient.

Sufficient
Garda
Response



Insufficient
Response
by Gardaí

There was an equal split between those that felt the response by An Garda Síochána was sufficient and those that felt it was insufficient in their experience.

53%

Don't know their CPO

47%

Know their CPO

When asked if those surveyed knew the Crime Prevention Officer (CPO) in their area 47% did know their local CPO and 53% did not.

Retailers were asked if they felt the current legislation and how it is enforced within the retail sector is sufficient. The results are of grave concern;



87%

INSUFFICIENT

13%

SUFFICIENT



In the last 12 months 59% of those surveyed had chosen not to bother reporting incidences to An Garda Síochána.

81%

SECURITY INVESTMENT

of those surveyed have invested in security in their stores within the last 12 months.



77%

CCTV



50%

STAFF TRAINING



39%

CASH HANDLING
& STORAGE



32%

EXTERNAL
SECURITY

THE COST OF CRIME

The burden of ever-increasing security costs rests heavily on the shoulders of retailers nationwide. Here's what they spent on security and crime preventative measures in the last 12 months.

