CSNA NEWS







JOHN PAUL LONERGAN, national president, CSNA

CSNA Lottery Sub-Committee tips: Lottery consumables



For an urgent order of Lottery consumables, phone the Lotto Hotline at 1800 224455 or contact your rep

Do you know that when you order Lotto Terminal consumables such as Lotto rolls and playslips, they are automatically placed on back order to go out with your next scheduled scratch card delivery? Depending on the timing, this could be up to 14 days later.

If your order is urgent, you must phone the **Lotto Hotline at 1800 224455** or contact your rep and the order will be dispatched immediately.

New Year's resolutions: Retailers' checklist

	Energy audit - Avail of a free CSNA energy audit.
	Contracts of Employment - Ensure that all contracts are up to date and compliant with current legislation.
	Age-restricted products - ensure that you have policies in place for age-restricted products (alcohol, tobacco, Lottery products)
	Repak - Are you paying too much? Avail of the free CSNA Repak audit
	Ensure that you are receiving the weekly CSNA newsletter: if you're not, please contact the CSNA office on 045-535050.
	Check new employment incentives from Department of Social Welfare.
	Worried about your shop Insurance? Contact CSNA today.
	Covid-19 employment supports - Contact CSNA for more information.
Ensu	re you get 2021 off to the best possible start by caring care of the tasks listed here

New cash deposit deals exclusive for CSNA member

The CSNA is delighted to announce to members that after collaborative work with the CSNA Deals and Services sub-committees, they have negotiated two great offers for CSNA members for cash deposit services from GSLS and An Post.

We are sure that either of the offers will be a welcomed money saver for our members that use cash deposit services. If you bear in mind that the main banks are now charging between 45c and 60c per €100, currently with an application to increase these rates already submitted, you should find at least one of these offers delivers a cost saving exercise for your business.

If you would like any further details, please call the CSNA office on 045-535050 or email info@csna.ie.



The two new offers will be a welcomed money saver for CSNA members

Reminder: Maintaining in-store standards during Covid



Ensure your in-store hygiene stations are maintained and always refilled with sanitizer

Given the current epidemiological situation and the expected impact of the Omicron variant over the coming weeks, it is absolutely critical that those sectors that remain open are robustly applying the full range of protective measures to ensure safe environments for staff and customers. It is important that there is continuing engagement and communications with the retail sector and the public in relation to measures that should be in place.

In particular:

- The need for effective controls on the numbers accessing retail premises to ensure physical
 distancing can be maintained at previous stages of the pandemic there were very visible
 controls on the doors of retail premises and this should be re-instated. Wherever possible,
 there should be separate entrance and exits to help control the flow of customers.
- · Physical distancing in queues outside stores.
- Strict application of mask wearing requirements.
- The promotion, provision and maintenance of hygiene stations and enhanced cleaning measures throughout stores, including the provision of hand sanitiser at entrance of stores.
- Ensuring good ventilation, including maximising fresh air coming into the premises.
- Use of signs, floor markings and queue management systems to help people keep a safe distance from others particularly at potential pinch-points of congregation like tills.
- Ensuring staff are not presenting for work if symptomatic.

If there is anything that you are unsure about, please contact the CSNA office on 045-535050. ■

CSNA CONTACT DETAILS

If you have any queries regarding CSNA services or membership please contact the office in Naas, Co. Kildare on **045-535050** or by email to **info@csna.ie/www.csna.ie**

